

Region VI Workforce Development Board

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Name of Local Board: Region VI Workforce Development Board

Name of One-Stop Facility: Morgantown American Job Center

Address of One-Stop Facility: 40 Commerce Drive, Suite 200 Westover, WV 26501

Comprehensive Center

☐

Affiliate Site

☒

One Stop Operator: HRDF, Inc.

One Stop Coordinator: April Pierson

Date of Review:

One Stop meets minimum certification requirements.

Yes

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No

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One-Stop does not meet minimum requirements.

Yes

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No

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Improvement Plan is attached.

I certify the results of this One Stop Certification Review are true and accurate.


Chair, Local Workforce Development Board

3/9/23

Date


Director, Workforce Development Board

3/9/23

Date

Comprehensive Site is defined in the Federal Register at 678.305

Affiliate Site is defined in the Federal Register at 678.310

ADA Facilities Review of Morgantown WorkForce West Virginia Local Office

Background: William Sochko from *Management Analysis Unit* conducted a review at the Morgantown WorkForce West Virginia location, 40 Commerce Drive, Westover, WV, from January 3 through January 5, 2023.

Scope: The overall operations of the office were reviewed for compliance with the *2010 Americans with Disabilities Act Title II* regulations. In addition, this audit included a review of *Equal Opportunity* practices and related issues.

The following areas were reviewed: **Accessible Approach, Access to Goods and Services, Usability of Rest Rooms, and Additional Access.**

1. PRIORITY 1: Approach & Entrance

Parking and Drop-Off Areas:

FINDING: There is an appropriate number of accessible spaces in relation to the total spaces available, and the spaces have measurements that meet the requirements for van accessible spaces, as well as the requirements for standard accessible spaces. All other aspects (access aisles, vertical clearances, etc.) meet requirements. However, the required signage, mandated in WV Code §17C-13-6 (f), does not appear in the parking lot.

CORRECTION NEEDED: At least one (1) space will need to be designated and apportioned as van accessible, including the installment of a signpost containing the designation of "Van Accessible."
Additionally, all other accessible parking spaces must have signposts installed that display the international symbol of access.

502.6 Identification: Parking spaces identification signs shall include the International Symbol of Accessibility complying with 703.7.2.1. Signs identifying van parking spaces shall contain the designation "van accessible." Signs shall be 60 inches (1525 mm) minimum above the finish floor or ground surface measured to the bottom of the sign.

WV Code §17C-13-6 (f) states: *An accessible parking space should comply with the provisions of the Americans with Disabilities Act accessibility guidelines, contained in 28 C.F.R. 36, Appendix A, Section 4.6. In particular, the parking space should be a minimum of eight feet wide with an adjacent eight-foot access aisle for vans having side mounted hydraulic lifts or ramps or a five-foot access aisle for standard vehicles. Access aisles should be marked using diagonal two- to four-inch-wide stripes spaced every twelve or twenty-four inches apart along with the words "no parking" in painted letters which are at least twelve inches in height. All accessible parking spaces must have a signpost in front or adjacent to the accessible parking space displaying the international symbol of access sign mounted at a minimum of eight feet above the pavement or sidewalk and the top of the sign. Lines or markings on the pavement or curbs for parking spaces and access aisles may be in any color, although blue is the generally accepted color for accessible parking.*

Ramps: N/A

Exhibits of Parking Area:





Entrance: The building entrance is equipped with an ADA complaint door and electric opener. All required measurements and standards are met.

Exhibits of Entrance:

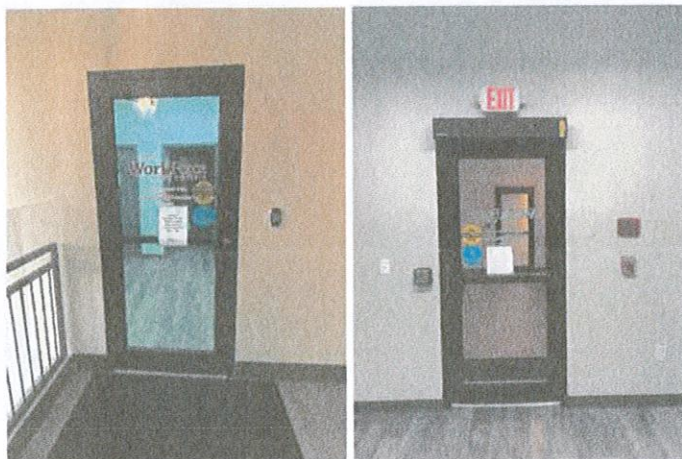




2. **PRIORITY 2: Access to Goods and Services**

Interior Accessible Route: The interior route meets all criteria for compliance. The accessible entrance provides direct access to the elevator. The WFWV Morgantown Local Office is located on the second floor of a two-storied building. The route exceeds minimum requirements of 32' of width. The route is stable, firm, and slip-resistant.

Exhibits of Office Entrance:



Stairs: No issues.

Lifts: N/A

Ramps (Interior): N/A

Signs/Room Markings: Rooms and spaces are required to be designated with signage containing text characters that contrast with their backgrounds, and contain text characters that are raised. Also, Braille must be in use.

FINDING: In the office, only the restrooms have proper signage displayed.

CORRECTION NEEDED: Proper identifying signage, which includes Braille, and contrasting and raised text characters should be installed.

Exhibits of Room Markings:





Elevator: No issues.

Exhibits of Elevator:



Interior Doors: Interior doors meet all requirements, including widths of openings, maneuvering clearances, and hardware.

Operable hardware parts are 36" above the floor.

All doors open easily, and a pressure gauge indicated a force of the maximum allowable pressure of 5 lbs. From an open position of 90 degrees, these doors average 9 seconds for closure.

Rooms and Spaces: All office rooms and spaces are in compliance. There are no obstructions in any aisles, pathways, rooms, or areas.

All hallways, rooms, and routes are free of obstructions, and exceed all ADA requirements for measurements and safety.

Controls: All controls fall within the allowed variances for compliance. Operable parts measure 38" and 36" from the floor.

Lobby Seating: All seating measurements are within required variances, and while there are no spaces specifically for wheelchair use, all chairs are easily moved and spaces can easily be made.

Exhibits of Lobby:



Service Counters: There are no compliance issues with the service counter. The front counter is properly accessible, and exceeds the 36" requirement for width.

Exhibits of Front Counter:



Exhibits of Interior Space:





3. **PRIORITY 3: Usability of Rest Rooms**

Signs at Toilet Rooms: The signs at the restrooms are within compliance.

Accessible Route: The routes to the restrooms meet all accessibility criteria.

Entrances: Entrances to restrooms are within compliance, including the force needed to open restroom doors.

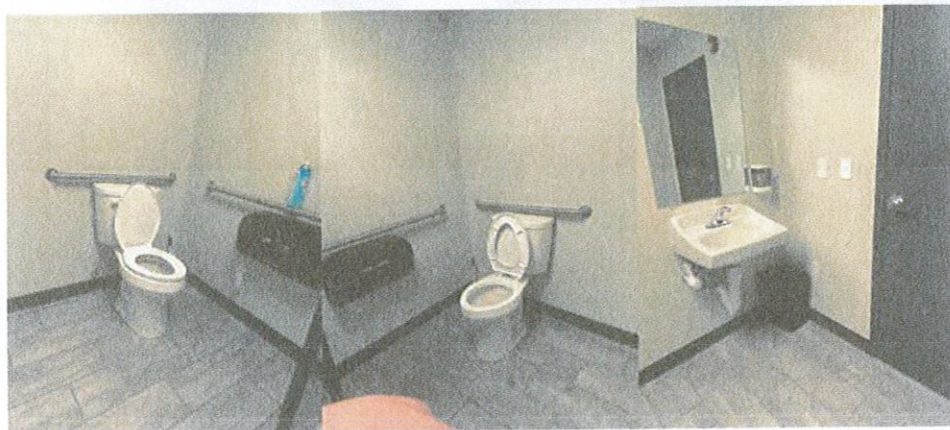
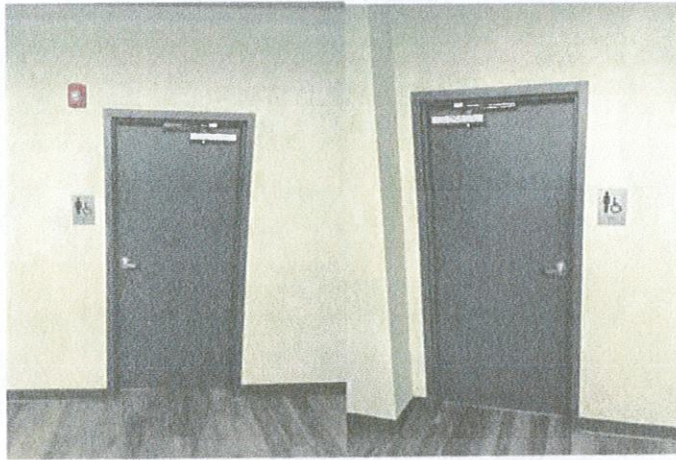
In the Toilet Rooms: There are no issues with the spaces within the toilet rooms.

Lavatories: There are no issues with the lavatories.

Soap Dispensers and Hand Dryers: Meets all criteria for compliance.

Water Closets: Meets all criteria for compliance.

Exhibits for Public Toilet Rooms:



Exhibits for Employee Toilet Rooms:





4. **PRIORITY 4: Additional Access**

Drinking Fountains: Not In Use.

Telephones: N/A

Fire Alarm/Safety Systems: Have both audible and visual signals

Evacuation Routes:

FINDING: Evacuation Maps were not found in any areas of the office.

CORRECTION NEEDED: Easy-viewed schematics of the building for use in evacuation events need to be posted in several locations in the office, in both employee and public areas.

Fire Suppression Devices: The WFWV Morgantown Local Office possesses four (4) Fire Extinguishers, all of which have been serviced and certified (until January, 2024) on 1/5/23.

Exhibit (Fire Suppressor with valid tag):



Related Exhibits:



COMMENTS by Office Manager (optional):

Report prepared by:

Neil D. Sockell

Date:

01/06/23

Reviewed by Office Manager/Representative:

Angela Denis

1/6/23

ADMINISTRATION AND FUNDING of ONE STOP - Morgantown

<u>Administration and Funding of One Stop</u>	Completed / Projected Completion Date	Reviewer's Notes
A Memorandum of Understanding has been developed and agreed upon by one-stop partners as outlined in WIOA 121(c)	Completed	
An Infrastructure Funding Agreement, including an operating budget for the One Stop Center / System has been developed, including identification of infrastructure and other shared costs. (Required by 1/1/18)	Completed	
A method has been developed and applied to infrastructure / shared costs, taking into account proportional use and relative benefit of each partner organization. (Required by 1/1/18)	Completed	
Partner staff work collaboratively with One Stop Coordinator to develop and implement operating procedures, providing guidance and direction to shared processes and seamless delivery of services across programs	Completed	
Common identifier "American Job Center" and / or "proud partner of American Job Center network" is posted on all products, programs, activities, services, electronic resources, facilities, and related property and new materials used in the one-stop delivery system. Examples available at dol.gov/ajc (Required by 7/1/17)	Completed- All partners have been made aware they need to include the common identifier. This is being used on all One -Stop flyers, brochures, activities announcements, etc.	
Center / System offers reasonable accommodation to individuals with disabilities, including modification to policies, practices, and procedures where necessary to avoid discrimination against persons with disabilities.	Completed	
Facility is accessible to individuals with disabilities as required under ADA. (Please list most recent ADA review.)	Completed January 3-5, 2023	
One Stop Coordinator was selected through competitive bid process with identification of roles and responsibilities.	Completed	
One Stop delivery supports the achievement of the area's negotiated local levels of performance	Completed	

BUSINESS SERVICES OFFERED AT ONE STOP CENTER-Morgantown

BUSINESS SERVICES (Federal Register 678.435(a))	Method of Delivery / by what partner(s)	Reviewer's Notes
Career Services including labor exchange activities including(posting of job orders, screening and referral of qualified applicants	WorkFore West Virginia via Workforce West Virginia web page and referrals from WFWV staff.	
Labor market information	Delivery made by face to face contact with customers, phone, and email contacts, online, follow-up and referrals. Services provided by partners.	
Establish and develop relationships and networks with large and small employers and their intermediaries	Delivery made by face to face contact with customers, phone, and email contacts, follow-up and referrals. Services provided by partners.	
Develop, convene, or implement industry or sector partnerships	Delivery made by face to face contact with customers, phone, and email contacts, follow-up and referrals. Services provided by partners.	
Suggested Customized Business Services (Federal Register 678.435(b))	Method of Delivery / by what partner(s)	Reviewer's Notes
Customized screening and referral of qualified participants in training services to employers	Delivery made by face to face contact with customers, phone, and email contacts, follow-up and referrals. Services provided by partners.	
Customized services to employers, employer associations, or other such organizations, on employment-related issues	Delivery made by face to face contact with customers, phone, and email contacts, follow-up and referrals. Services provided by partners.	
Customized recruitment events and related services for employers including targeted job fairs	Delivery made by face to face contact with customers, phone, and email contacts, follow-up and referrals. Services provided by partners.	

BUSINESS SERVICES OFFERED AT ONE STOP CENTER-Morgantown

Human resource consultation services, e.g., writing/reviewing job descriptions and employee handbooks; Developing performance evaluation and personnel policies; Creating orientation sessions for new workers; Honing job interview techniques for efficiency and compliance; Analyzing employee turnover; creating job accommodations and assistive technology; Explaining labor laws to help employers comply with wage/hour and safety/health regulations	Delivery made by face to face contact with customers, phone, and email contacts, follow-up and referrals. Services provided by partners.	
Customized labor market information for specific employers, sectors, industries or clusters	Delivery made by face to face contact with customers, phone, and email contacts, follow-up and referrals. Services provided by partners.	
Suggested Business Services and Strategies Federal Register 678.435(c)	Method of Delivery / by what partner(s)	Notes
Developing and implementing industry sector strategies.	Delivery made by face to face contact with customers, phone, and email contacts, follow-up and referrals. Services provided by partners.	
Customized assistance or referral for assistance in the development of a registered apprenticeship program	Delivery made by face to face contact with customers, phone, and email contacts, follow-up and referrals. Services provided by partners.	
Developing and delivering innovative workforce investment services and strategies for area employers, e.g., career pathways, skills upgrading, skill standard development and certification for recognized postsecondary credential or other employer use, apprenticeship, and other effective initiatives for meeting the workforce investment needs of area employers and workers	Delivery made by face to face contact with customers, phone, and email contacts, follow-up and referrals. Services provided by partners.	
Assistance in managing reductions in force in coordination with rapid response activities and with strategies for the aversion of layoffs, and the delivery of employment and training activities to address risk factors	Delivery made by face to face contact with customers, phone, and email contacts, follow-up and referrals. Services provided by partners.	

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Marketing of business services offered to appropriate area employers, including small and mid-sized employers	Delivery made by face to face contact with customers, phone, and email contacts, follow-up and referrals. Services provided by partners.	
Assisting employers with accessing local, State, and Federal tax credits	Delivery made by face to face contact with customers, phone, and email contacts, follow-up and referrals. Services provided by partners.	
Access to Unemployment Insurance Information	Delivered on-site or online by WorkForce West Virginia and referrals made by other partners .	
Access to Facilities for recruitment, interviews or other business related services	On-site by WorkForce West Virginia	

INDIVIDUALIZED JOB SEEKER SERVICES OFFERED AT ONE STOP CENTER-Morgantown

Individualized Career Services (based on Federal register 678.430(b))	ON-SITE / Delivered by what partner(s)	Reviewer's Notes
Comprehensive and specialized evaluation to Identify barriers to employment and employment goals	WorkForce West Virginia SNAP E&T	Provided by WIOA Career Planner at off-site location
Development of Individualized Employment Plan (IEP)	WorkForce West Virginia SNAP E&T	Provided by WIOA Career Planner at off-site location
Group Counseling	WorkForce West Virginia SNAP E&T	Provided by WIOA Career Planner at off-site location
Individual Counseling	WorkForce West Virginia SNAP E&T	Provided by WIOA Career Planner at off-site location
Career/ Vocational Planning	WorkForce West Virginia SNAP E&T	Provided by WIOA Career Planner at off-site location
Short-Term Pre-employment/ Vocational Services	WorkForce West Virginia	Provided by WIOA Career Planner at off-site location
Access to Training Services	WorkForce West Virginia SNAP E&T	Provided by WIOA Career Planner at off-site location
Internships and work experiences	WorkForce West Virginia	Provided by WIOA Career Planner at off-site location
Workforce preparation activities	WorkForce West Virginia SNAP E&T	Provided by WIOA Career Planner at off-site location
Financial literacy services	WorkForce West Virginia SNAP E&T	Provided by WIOA Career Planner at off-site location
Out-of-Area Job Search and relocation assistance	WorkForce West Virginia	Provided by WIOA Career Planner at off-site location
English language acquisition and integrated education and training programs	WorkForce West Virginia	Provided by WIOA Career Planner at off-site location
Follow up services	WorkForce West Virginia SNAP E&T	Provided by WIOA Career Planner at off-site location

BASIC JOB SEEKER SERVICES OFFERED AT ONE STOP CENTER-Morgantown

BASIC CAREER SERVICES (based on Federal register 678.430 (a))	ON-SITE / Delivered by what partner(s)	Reviewer's Notes
Eligibility determination of partner programs and services	WorkForce West Virginia SNAP E&T	Provided by WIOA Career Planner at off-site location
Outreach, intake and orientation to the information and other services available through the one-stop delivery system	WorkForce West Virginia SNAP E&T	Provided by WIOA Career Planner at off-site location
Initial assessment of skill levels (including literacy, numeracy, and English language proficiency), aptitudes, abilities (including skills gaps), and supportive service needs	WorkForce West Virginia SNAP E&T	Provided by WIOA Career Planner at off-site location
Labor exchange services, including job search and placement assistance, career counseling, provision of information on in-demand industry sectors and occupations, provision of information on nontraditional employment	WorkForce West Virginia SNAP E&T	Provided by WIOA Career Planner at off-site location
Appropriate recruitment and other business services on behalf of employers, including small employers, which may include providing information and referral to specialized business services not traditionally offered through the one-stop delivery system	WorkForce West Virginia SNAP E&T	Provided by WIOA Career Planner at off-site location
Referrals to and coordination of activities with other programs and services, including programs and services within the one-stop delivery system and other workforce development programs	WorkForce West Virginia SNAP E&T	Provided by WIOA Career Planner at off-site location
Referrals to and coordination of activities with other programs and services, including programs and services within the one-stop delivery system and other workforce development programs	WorkForce West Virginia SNAP E&T	Provided by WIOA Career Planner at off-site location

BASIC JOB SEEKER SERVICES OFFERED AT ONE STOP CENTER-Morgantown

Workforce and labor market employment statistics information, including accurate information relating to local, regional, and national labor market areas, including job vacancy listings in labor market areas; information on job skills necessary to obtain the jobs; and information relating to local occupations in demand and the earnings, skill requirements, and opportunities for advancement for such occupations	WorkForce West Virginia	Provided by WIOA Career Planner at off-site location
Performance information and program cost information on eligible providers of training services and eligible providers of youth workforce investment activities, providers of adult education, providers of career and technical education activities at the postsecondary level, and career and technical education activities available to school dropouts, and providers of vocational rehabilitation	WorkForce West Virginia	Provided by WIOA Career Planner at off-site location
Information, in formats that are usable by and understandable to one-stop center customers, regarding how the local area is performing on the local performance accountability measures and any additional performance information with respect to the one-stop delivery system in the local area	WorkForce West Virginia	Provided by WIOA Career Planner at off-site location
Information, in formats that are usable by & understandable to one-stop center customers, relating to the availability of supportive services or assistance, including child care, child support, medical or child health assistance benefits under the supplemental nutrition assistance program, assistance through the earned income tax credit, assistance under State program for temporary assistance for needy families, and other supportive services and transportation provided through funds made available in the local area	WorkForce West Virginia	Provided by WIOA Career Planner at off-site location
Provision of information and assistance regarding filing claims for unemployment compensation	WorkForce West Virginia	

BASIC JOB SEEKER SERVICES OFFERED AT ONE STOP CENTER-Morgantown

Assistance in establishing eligibility for programs of financial aid assistance for training and education programs	WorkForce West Virginia	Provided by WIOA Career Planner at off-site location
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ONE STOP PARTNERS AND ACCESS TO SERVICES - Morgantown

PROGRAMS/PARTNERS WIOA Section 121(b) and 20CFR 678.400 (Partners listed in italics are required partners if services are located or offered in region)	Reference	On Site (Average Hours per week)	Off-Site / Electronic Connection (Method)	Off-Site Basic - Career Services Made Available In Another Manner (Method)	Reviewer's Notes / Comments
<i>WIOA Title I Adult Services</i>			web page, phone, email	face to face at partner facility	
<i>WIOA Title I Dislocated Worker Services</i>			web page, phone, email	face to face at partner facility	
<i>WIOA Title I Youth Services</i>			web page, phone, email	face to face at partner facility	
<i>Wagner-Peyser Title III (Job Service)</i>		40 hours			
<i>Adult Education and Family Literacy Title II (ABE)</i>			web page, phone, email	face to face at partner facility	
<i>Vocational Rehabilitation</i>			web page, phone, email	face to face at partner facility	
<i>Senior Community Service Employment Program (SCSEP) /</i> <i>Title V – Older Americans Act/</i>			web page, phone, email	face to face at partner facility	
<i>Career and Technical Education Programs (postsecondary)</i> <i>authorized under Carl D. Perkins Act</i>			web page, phone, email	face to face at partner facility	
<i>Trade Adjustment Assistance – WorkForce WV</i>		40 hours			
<i>Jobs For Veterans State Grants – WorkForce WV</i>		40 hours			
<i>Community Services Block Grant Emp & Training Activities</i>			web page, phone, email	face to face at partner facility	
<i>Housing & Urban Development Employment & Training</i> <i>Activities</i>			web page, phone, email	face to face at partner facility	
<i>Unemployment Compensation - WorkForce WV</i>		40 hours			
<i>Second Chance Act - WorkForce WV</i>		40 hours			
<i>TANF – (Department of Health and Human Resources)</i>		SNAP E&T services available on site as needed.	web page, phone, email	face to face at partner facility	
<i>Native American Programs</i>			web page, phone, email	face to face at partner facility	
<i>Migrant Seasonal Farm Worker Programs</i>		40 hours			
<i>Job Corp</i>		N/A	N/A	N/A	
<i>Youth Build</i>			web page, phone, email	face to face at partner facility	

